Benefits Management Group, Inc – Local #965

1520 Kensington Road Suite 200 ● Oak Brook, IL 60523 (630) 472-0626

11/29/2021

Dear Health Plan Participant,

This letter is to inform you of some important information about your provider, if you utilize Springfield Clinic. Springfield Clinic has left the Preferred Provider network effective 11/17/2021. Therefore, Springfield Clinic is no longer considered "in network".

There are more than 3,000 in-network doctors and health care professionals in our area. They are available to provide services and ready to welcome you. Seeking in-network care helps keep health care costs down for you and the Trust fund. Blue Cross Blue Shield of IL (BCBSIL) would like to help to make your move to other doctors and health care professionals in BCBSIL networks as seamless as possible, if you choose to do so. You can visit their website to search for a new innetwork provider. You have many choices for accessing quality, cost-effective care. For personalized search results based on your health plan and network, you can log in/register for Blue Access for Members. You may also call the Customer Service number on your member ID card, 800-810-2583.

If you choose to continue with Springfield Clinic for care, all services will be processed as "out of network" claims at the out of network rate of 80/20 making your **out-of-pocket costs higher than an in-network provider.**

Springfield Clinic will also be offering another option in which they will negotiate with you on the cost of services, <u>but only if you pay them direct</u>. We <u>strongly</u> suggest against this option. You may still be left with even a larger out of pocket cost. After you have agreed to pay Springfield Clinic directly, you will then submit the claim to our plan where it will still be covered at the out of network pricing.

Our recommendation is to make every attempt to stay in network. If you do use Springfield Clinic, instruct them to process your claim through the Local 965 plan.

Trustees